

American Nurses Credentialing Center

2016 | ANNUAL REPORT

INNOVATE. INVOLVE. INSPIRE.



ANCC

AMERICAN NURSES CREDENTIALING CENTER

We are pleased to present *ANCC's 2016 Annual Report* which showcases our mission to promote nursing excellence and healthcare quality around the world.

The initiatives highlighted here derive from our strategic goals to cultivate innovation, advance research, expand our global reach, promote growth, and optimize the quality of all the products and services we offer.

GOAL 1:
DEMONSTRATE
THE VALUE OF
CREDENTIALING

GOAL 2:
ESTABLISH AND FOSTER
PARTNERSHIPS FOR
COLLECTIVE IMPACT

GOAL 3:
GROW AND DIVERSIFY
THE CLIENT BASE

GOAL 4:
STRENGTHEN ANCC'S
GLOBAL POSITION

2016 WAS A YEAR OF SUSTAINED DOMESTIC AND INTERNATIONAL PROGRAM GROWTH, AND LEADERSHIP CHANGES.

Dr. Patricia Reid Ponte began her first term as ANCC President. Immediate Past President Michael Evans began his 4th term as an ANCC board member and assumed the role as board director, ANCC World.

Dr. Kathy Chappell, vice president of the ANCC Accreditation Program and Institute for Credentialing Research, served as interim ANCC Chief Officer until late October.

Dr. Loressa Cole, DNP, MBA, RN, FACHE, NEA-BC, joined ANCC as the new Executive Director/ Executive Vice President. As the leader of ANCC's full portfolio of credentialing programs, she guides the organization to fulfill its strategic vision of nursing excellence, quality care, and improved patient outcomes. In addition,

Dr. Jeffrey Doucette, DNP, RN, FACHE, NEA-BC, CENP, LNHA, joined ANCC in the new position of vice president of the Magnet Recognition Program® and Pathway to Excellence® Program. He is responsible for vision, governance and operations of the Magnet® and Pathway programs and any future credentialing programs recognizing nursing excellence at the organization, department or unit level. With the arrival of the new Executive Director, Kathy Chappell, assumed her new role as senior vice president, certification, accreditation and research.



Dr. Patricia Reid Ponte



Dr. Kathy Chappell



Dr. Loressa Cole



Dr. Jeffrey Doucette



ANCC WORLD

Kathy Chappell, Jan Moran, Director of the Magnet Recognition Program and ANA's Cheryl Peterson, joined by Dr. Michael Evans, Board Director for ANCC World, Dr. Terry Kessler, Chair of the Commission on Certification and Mr. Lawrence Sherman, Senior Vice President, Strategic Education at the Academy for Global Interprofessional Learning and Education (AGILE), presented at the First International Nurses Specialty Conference in Hangzhou, China on December 1-3, 2016. The goal is to promote global innovation and cooperation in the nursing field, and to expedite specialty nursing credentialing system in China. This conference was a joint effort between ANCC, ANA, the Zhejiang Nursing Association, the Chinese Nursing Association and Sir Run Run Shaw Hospital and other local hospitals.

The ANCC executive director met with nursing and governmental leaders in England. There is significant interest in the Magnet Recognition Program® and developing a “roadmap” for England. She also met with officials from the United Arab Emirates Health Ministry and their National Nursing Organization, in Dubai, and presented a workshop which assisted in the development of key measurable indicators for all of their health services.

ACCREDITATION PROGRAM

Primary Accreditation recognizes organizations worldwide that demonstrate excellence in continuing nursing education.

Joint Accreditation for Interprofessional Continuing Education™ offers organizations the opportunity to be simultaneously accredited to provide medicine, pharmacy, and nursing continuing education activities through a single, unified application process, fee structure, and set of accreditation standards.

IN 2016, ACCREDITATION:

- Offered their program manuals via PDF download at no cost for all applicant and currently accredited organizations.
- Saw continued growth in the Joint Accreditation Program, a collaboration between ANCC, ACCME and ACPE.
- Continued its work in addressing a public health crisis; deaths related to extended release and long acting (ER/LA) opioids. As a founding stakeholder in the ER/LA Opioid REMS project, the Accreditation Program is helping to facilitate prescriber education related to ER/LA opioids and to collect outcome data that reflect the impact of continuing education.
- Initiated the Primary Accreditation Online Application and Review System (PAORS) for the July 2016 review cycle.
- Successfully launched of the Nurse Activity Reporting System (NARS)-CE activity reporting system that will permit activity data to be aggregated, shared, and evaluated across nursing, medicine, and pharmacy.
- Initiated a pilot for granting continuing education without time with positive feedback-ANA Provider Unit 1 of 5 pilot organizations.
- Practice Transition Accreditation Program (PTAP) published 2016 Standards Manual.

PROGRAM NAME	2012	2013	2014	2015	2016
Total # of Accredited Approvers and Providers	394	374	356	352	374
Joint Accreditation for Interprofessional Continuing Education™		14	24	33	43
# of Accredited Practice Transition Programs				4	5
Nursing Skills Competency Programs (NSCP)				8	9

CERTIFICATION AND MEASUREMENT SERVICES

ANCC certification enables RNs and APRNs to demonstrate their specialty expertise and validate their knowledge to employers and patients. Through targeted exams and assessments, which are created in-house and incorporate the latest evidence-based standards, ANCC board certification empowers nurses with pride and professional satisfaction. In 2016 the Certification and Measurement Services Program:

PROGRAM NAME	2012	2013	2014	2015	2016
Number of Certified Nurses	162,830	175,954	185,628	195,036	205,305

- Launched the ANCC Rheumatology Certification via Portfolio.
- Recognized three organizations of the Success Pays Program® with the highest certified nurses in 12 months: HCA Management Services, Yale New Haven and NurseWise, in celebration of Certified Nurses Day on March 19, 2016.
- Launched new forms for six exams: Pediatric Primary Care Nurse Practitioner, Gerontological Nursing, Nurse Executive, Nurse Executive - Advanced, Family Nurse Practitioner, and Cardiac-Vascular Nursing
- Retired four nurse practitioner (NP) exams on Dec. 31 that were not consistent with the APRN Consensus Model; Acute Care NP, Adult NP, Adult Psychiatric-Mental Health NP, and Gerontological NP. (Certified nurses can renew)

MAGNET RECOGNITION PROGRAM®

Magnet® is the most prestigious credential a healthcare organization can receive for nursing excellence and quality patient outcomes. Organizations that attain Magnet recognition are part of a high performance group that demonstrates superior nursing practices and patient, nurse, and clinical outcomes.

MAGNET RECOGNITION PROGRAM®	2012	2013	2014	2015	2016
Year-End Number of Magnet® — Recognized Organizations	392	397	402	425	448

IN 2016:

- Magnet continued its steady growth with increased interest from international applicants to include China and the United Kingdom.
- The Magnet® program staff presented their sold out workshop In Pursuit of Excellence: Magnet Program Guidance® twice in the US and once in England and Jordan.

The ANCC National Magnet Conference® continues to be the largest gathering of nurses from Magnet-recognized organizations from around the world. The Magnet® Conference is the official annual conference of the prestigious Magnet Recognition Program®, serving as both a celebration of accomplishment for newly designated Magnet organizations and a showcase of best nursing practices for the Magnet community.

ANCC NATIONAL MAGNET CONFERENCE® REGISTRANTS	2012	2013	2014	2015	2016
Conference Location	Los Angeles	Orlando	Dallas	Atlanta	Orlando
Conference Registrants	7120	7316	7968	9303	9578



Registration exceeded all expectations, with 9,578 attendees from the U.S. and 26 other countries



- Deputy U.S. Surgeon General Rear Admiral Sylvia Trent-Adams, PhD, RN, FAAN, received the HRR Princess Muna Al Hussein Award for her outstanding commitment to advancing standards of excellence in nursing health care around the globe.

- Five clinical nurses were recognized as ANCC's National Magnet Nurse of the Year® award recipients for their outstanding contributions. The awards are presented in each of the five Magnet® Model components:

- ▶ **TRANSFORMATIONAL LEADERSHIP:** Anne C. Boatright, MSN, RN, SANE, Nebraska Methodist Hospital, Omaha, Nebraska.
- ▶ **STRUCTURAL EMPOWERMENT:** Barbara M. Richardson, MSN, RN-BC, CCRN, Southwestern Vermont Medical Center, Bennington, Vermont
- ▶ **EXEMPLARY PROFESSIONAL PRACTICE:** Sharon A. Vanairsdale, MS, APRN, ACNS-BC, NP-C, CEN, Emory University Hospital, Atlanta, Georgia

IN 2016:

- Hurricane Matthew was an unwelcome visitor to this year's ANCC National Magnet Conference in Orlando, Florida, scheduled for October 5-7. With attendee safety as our priority, the conference activities were curtailed halfway through the conference.



- The Margretta Madden Styles President's Award was presented to Dr. Sheila Haas, Dean and Professor Emeritus of the Marcella Niehoff School of Nursing at Loyola University Chicago, for her contributions in nursing in the areas of advanced education, translational research, care coordination and ambulatory care nursing.

- The Magnet Prize® sponsored by Cerner was awarded to Children's Mercy Kansas City, Missouri, for their innovative "Cardiac High Acuity Monitoring Program (CHAMP)". This remarkable innovation has a nurse- driven focus, interprofessional collaboration and inventive use of technology to attain remarkable patient outcomes.

- ▶ **NEW KNOWLEDGE, INNOVATIONS AND IMPROVEMENTS:** Christi D. DeLemos, MSN, CNRN, ACNP-BC, University of California Davis Medical Center, Sacramento, California
- ▶ **EMPIRICAL OUTCOMES:** Colleen K. McIlvennan, DNP, RN, ANP-BC, University of Colorado Hospital, Aurora, Colorado

PATHWAY TO EXCELLENCE® PROGRAM

The Pathway to Excellence® Program recognizes a healthcare organization's commitment to creating a positive nursing practice environment.

PATHWAY TO EXCELLENCE® PROGRAM	2012	2013	2014	2015	2016
Year-End Number of Pathway-Recognized Organizations	96	112	122	137	143

- The new 2016 Pathway Application Manual was launched in May. Key updates include: consolidation of standards, elimination of redundant elements and regulatory requirements or expectations, an increased interprofessional focus and an expanded focus on work-life balance.
- The Pathway Learning Community (PLC) was fully launched in August. This application gives users access to valuable resources in PLC, and a forum to interface with Pathway Program Office and other Pathway-designated organizations.

- At the 2016 Pathway to Excellence Conference in Philadelphia, registrant numbers exceeded 1000! Since the conference began in 2011:

PATHWAY TO EXCELLENCE® REGISTRANTS	2012	2013	2014	2015	2016
Conference Location	Crystal City, VA	Baltimore	San Antonio	Louisville	Philadelphia
PTE Conference Total registrants	324	503	690	940	1031

- Timpanogos Regional Hospital received the 2016 Pathway Award®, sponsored by Cerner. This is the 5th year of Cerner's sponsorship and the award amount was increased from \$10,000 to \$25,000. Timpanogos' winning proposal—Mom2Baby iPads—was developed to decrease the stress of mothers and family members who are separated from infants admitted to the hospital's Neonatal Intensive Care Unit (NICU).

INSTITUTE FOR CREDENTIALING RESEARCH

The Institute for Credentialing Research supports the scientific foundations of ANCC's credentialing process and encourages the growth of research on credentialing.

- The Institute for Credentialing Research selected the third Magnet® multisite study, Nurse-Led Parent Educational Discharge Support Strategies for Children Newly Diagnosed with Cancer (PEDSS), and opened a call to express interest in becoming study sites. The second Magnet multisite study, Readiness Evaluation and Discharge Interventions (READI), which was launched in 2014, continued with 34 organizations participating. Funding for both studies is provided by participation fees paid by the Magnet-recognized organizations that join each study.
- An article by members of the ANCC Research Council describing results from a survey of Magnet-recognized organizations was accepted for publication by the Journal of Nursing Administration (Johantgen, Weiss, Lundmark, Newhouse, Haller, Unruh, and Shirey, Building infrastructure for research in Magnet hospitals: Current status and future directions, 2017 April).
- At the National Magnet Conference, the 8th annual Research Symposium pre-conference offered advanced and skill-building sessions to help healthcare organizations establish a Magnet research agenda and build organizational research capacity.
- The 2016 recipient of the Sigma Theta Tau International/American Nurses Credentialing Center Evidence-Based Practice Implementation Grant, sponsored by Hill-Rom, was announced at the ANCC National Magnet Conference®. Vallire Hooper, PhD, RN, CPAN, FAAN, was awarded \$20,000 to fund her proposal on using telehealth technology to implement evidence-based wound care in underserved practice settings.

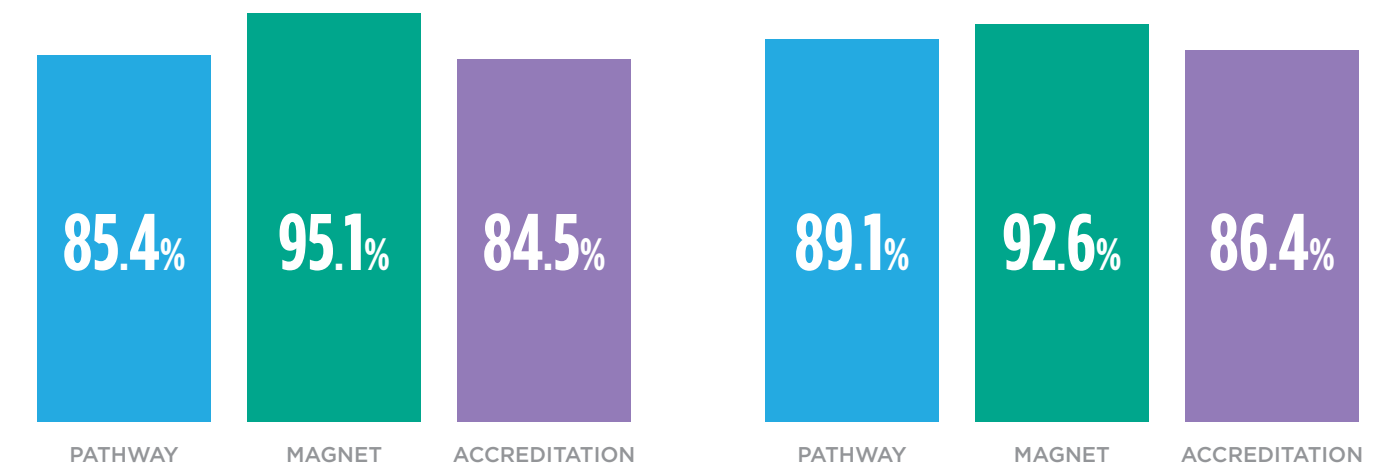
CUSTOMER FEEDBACK

SATISFACTION:

Overall satisfaction with the services and benefits received from ANCC credentialing program (very and moderately satisfied).

RECOMMEND:

Likely to recommend the services of ANCC credentialing program to a friend or colleague (very and moderately likely).



2016 ANCC BOARD OF DIRECTORS



PICTURED FROM LEFT TO RIGHT:

Front row (left to right)

Loressa Cole, DNP, MBA, RN, NEA-BC, FACHE,
Executive Director, EVP

Pamela Cipriano, PhD, RN, NEA-BC, FAAN

Back row (left to right)

Mary Graff, MSN, RN, NEA-BC
Secretary

Anne McNamara, PhD, RN
Vice President

Patricia Reid Ponte, DNSc, RN, NEA-BC, FAAN
ANCC President

Michael L. Evans, PhD, RN, NEA-BC, FACHE, FAAN

Marla J. Weston, PhD, RN, FAAN

Rosemary Luquire, PhD, RN, NEA-BC, FAAN

Michael D. Ward, PhD, RTR, FASRT, FMoSRT

Teresa M. Haller, MSN, MBA, RN, NEA-BC, FAAN
Treasurer



8515 Georgia Avenue, Suite 400 Silver Spring, MD 20910-3492 | 1.800.284.2378 | www.nursecredentialing.org



ANCC is the only nurse credentialing organization to successfully achieve ISO 9001:2008 certification.

ANCC Magnet Recognition®, ANCC National Magnet Conference®, ANCC Pathway to Excellence Conference®, Journey to Magnet Excellence®, Magnet®, Magnet Prize®, Magnet Recognition Program®, National Magnet Nurse of the Year®, Pathway Award®, and Pathway to Excellence® and Pathway to Excellence in Long Term Care® Programs are registered trademarks of the American Nurses Credentialing Center. ANCC National Healthcare Disaster Certification®, Practice Transition Accreditation Program™, MYANCC™, and Success Pays® are trademarks of the American Nurses Credentialing Center. All rights reserved.